

## Attending the practice

If you feel unwell or currently have any cold sores on the day of your appointment, please telephone the surgery to rearrange your appointment for a different day. This is to protect our staff and other patients/visitors to the practice.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our surgery. Our practice follows infection control guidelines set out by our governing bodies. We keep up-to-date on any new guidance that is issued. We do this to ensure that our infection control procedures are current and adhere to recommendations.

We no longer offer magazines, childrens toys etc, since those items are difficult to clean and disinfect.

Please be aware that all treatment costs will need to be paid for in full on the day you receive the treatment.

We do not offer a pay later service.

Should you require any further information or guidance please call the practice.